

[Fax received: Thu, 12 Nov 2009 10:38:56]

Hi Paul,

Just letting you know how happy we are with the unit we installed to a Boundary Riders cottage on the Dog Fence.

Toona Cottage is about 30km east of Cameron Corner and only has access to bore water which is very salty.

Grass would not grow, showering in the water was a chore and the evaporative cooler pads needed to be cleaned weekly.

All the taps and shower rose were constantly blocking up and buildup on the outside of taps etc. was unsightly.

Since installing the Hydrosmart all of this has been reversed.

I dont no how or why but it works.

It took approx. 3 weeks to flush buildup out of the pipes etc. and we had to replace some spouts and roses etc.

Now lawn and vegetables grow, the cooler pads have not been cleaned yet this summer and a proper lather up is possible in the shower.

We now intend ordering a larger unit to service 4 cottages at Smithville.

Regards

Tony Mayo  
Operations Manager

## Wild Dog Destruction Board

Smithville Outpost

Via Broken Hill N.S.W. 2880

Ph. 08 80913582 Fax. 08 80913595

Email. [armayo1@hotmail.com](mailto:armayo1@hotmail.com)

[Tony sent us a copy of an email he received asking about his experiences with his Hydrosmart unit](#)

Hi

I was reading the testimonials on the Hydrosmart water softener/conditioner site and I hope you don't mind that I am contacting you.

We currently use in our home in Exmouth WA a salt based water softener. Unfortunately it needs servicing (possibly new resin which is expensive) after 10 years and we don't have anyone to do it in our small country town. To send it away is too costly so we were thinking of changing to something like the Hydrosmart.

My husband is very sceptical that it would work, we have very hard water here, leaving calcium on everything.

Can I ask your opinion on how Hydrosmart is still performing?

Thank you for your time.

Mary

[...and Tony's reply](#)

**From:** Tony Mayo [mailto:[armayo1@hotmail.com](mailto:armayo1@hotmail.com)]

**Sent:** Friday, 4 December 2009 8:14 AM

G'day,

I to was sceptical but have been impressed with the results. Like I say, I don't know how it works but it does.

Our water is very salty, approx. 5000 ppm, and it was impossible to grow lawn, very hard to lather and left nasty build up on taps etc. This was all turned around after about 4 weeks with the Hydrosmart. The biggest change was to the evaporative cooler pads, if it wasn't for the dust storms we wouldn't had to have cleaned them at all. Previously we would clean them every week or so.

I cant guarantee it will work with your water but it sure worked for us.

Regards

Tony Mayo

Operations Manager

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