

<b>FACSIMILE MESSAGE</b>	
To	: Paul (The Water Shop SA)
From	: Neil Walker
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Date	: 5-3-01
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Hurley's Arkaba Hotel/Motel  
150 Glen Osmond Road,  
Fullarton SA 5063

5<sup>th</sup> March 2001

Ph: (08) 8338 1100

#### Testimonial on Hydrosmart System

In October 1998 the Hydrosmart water conditioning system was installed at the Arkaba Hotel on the hot water supply line to the kitchen and main hotel area.

Prior to this we were experiencing significant scaling and calcification to the dish-washer, in particular.

Positive results began to show soon after and we have had no recurring problems with scaling since the installation.

Once the system has been installed there were no ongoing costs, rather a reduction in maintenance on equipment.

Neil Walker  
**Maintenance Manager**